



January 5, 2010

To Whom It May Concern:

In July 2009 GCA assumed management of 10 Houston Independent School District campuses. Part of the responsibility was to manage the Integrated Pest Control program. After some research, Killum Pest Control was selected as the contractor. GCA was particularly impressed with knowledge of pest management, in particular as pertained to schools.

We would like to comment on the excellent customer and quick response when problems did occur.

We are very please with this company and would recommend them to anyone.

Sincerely,

A handwritten signature in black ink that reads "Joseph W. Ulrich". The signature is written in a cursive style with a large initial "J" and "U".

Account Manager Engineering